

**Introduction to care & cleaning**

Congratulations on purchasing one of our high-quality, hand-made bathrooms products.

Our products are delivered from us in perfect condition having been polished, finished, and inspected thoroughly. It is important that the care we put in is continued once it reaches the bathroom.

Our product guarantee strictly cover only the mechanical functions of the product, we cannot guarantee products where the customer has failed to care for the products finish and lustre. If you require any advice outside of the guidelines laid out below please don't hesitate to contact us.

Some of our finishes are classed as 'living finish' meaning that it will evolve over time, ageing gracefully and developing unique patinas through exposure, handling, cleaning and climate.

**General Care & Cleaning**

Use a neutral liquid soap with warm water applied by a soft cloth for daily cleaning. Rinse completely with water and dry any overspray.

Never use any abrasive materials such as a scouring pad to clean these surfaces.

Where we recommend waxing to be used we recommend the use of a high quality clear carnauba paste wax twice a year to extend the life of a living finish. Please follow the wax supplier's instructions before applying.

Decorative chrome or bathroom cleaners can be used at your own risk. We recommend that you follow the instructions supplied by the cleaner manufacturer and that you practice by applying a spot test on an inconspicuous area first. Any damage caused by the use of proprietary cleaning materials/chemicals is not covered by our warranty.

**Metal frame work Care & Maintenance**

**Polished Chrome**

Chrome is the hardest and most durable finish on our products and can be kept looking bright with regular cleaning. Please follow the general care and cleaning guidelines (above) for products with a Chrome finish.

**Polished Nickel & Satin Nickel**

Nickel, whilst fairly durable, is a "living finish" and will develop a natural patina over time. Please follow the general care and cleaning guidelines (above) for products with a Nickel finish. Nickel can be kept bright with a gentle application of silver polish, then carefully buffed with a soft, clean cloth.

**Gold**

Gold is a very soft metal and as such this finish is the most susceptible to wear over time and must be cleaned and protected carefully. Use a neutral liquid soap with warm water applied by a soft cloth for regular cleaning, followed by a gentle buffing with a soft dry cloth.

**Unlaquered Brass**

Brass finishes will age and patina over time. Parts which are not being regularly covered, e.g. by towels, can patina in a remarkably short amount of time. The finish can be kept bright with brass metal polish, applied and removed using soft cloths.

**Bronze (including antique bronzes)**

These finishes have been created to give a patina that would naturally take months or years to achieve. Please use a soft damp cloth to lightly remove dust. Wax can be applied twice per year to help protect the finish. Do not use any cleaning agents as you risk removing the finish.

**Marble tops, upstands, shelves Care & Maintenance**

Material:	Finish:	Origin:	Treatments:
Carrara	Polished or Honed	Carrara	Surface has been sealed with Fila MP90 Eco Plus
Nero Marquina	Polished	Nero Marquina	Surface has been sealed with Fila MP90 Eco Plus
Arabescato	Polished	Arabescato (Italy)	Surface has been sealed with Fila MP90 Eco Plus

Marble is Calcium based and therefore the surface can become finely etched by acidic items such as wine and fruit juice. Spills should be wiped off as soon as possible. The stone should be cleaned as necessary with a clean warm damp cloth. To maintain its original sheen the stone should be wiped dry with a soft cloth. Sealing does not prevent acid etching and therefore to maintain a stone surface it will require regular professional maintenance. Subject to the level of use.

Routine maintenance, to include Counter Tops and shelves:

Product: **FILA BRIO or FILA Refresh**

Equipment: Cloth

Procedure: For daily cleaning spray Fila Brio on the surface while holding the bottle in a vertical position at about 20-30 cm from the application point. Clean with a soft cloth. For a periodic clean to boost the protection apply Fila Refresh. Spray onto the surface and then wipe over, rubbing in until completely dry. Fila Brio will be for daily and more regular cleaning, Fila Refresh can be used, potentially monthly. This product contains a percentage of the impregnator and so when used renews and maintains treated surfaces.

**(For More Information On Looking After Your Marble Surfaces Please Refer To Our 'Marble Care & Cleaning Guidelines')**